LAKE OF THE PINES ASSOCIATION
POLICIES & PROCEDURES

Internal Dispute Resolution

Lake of the Pines' own internal dispute resolution procedure is responsive to Civil Code Section 5900-5915. This procedure for dispute resolution between the association and a member (the parties) is fair, reasonable and expeditious. Either party may invoke the following procedure:

1.   The party may request the other party to meet and confer in an effort to resolve the dispute. The request shall be in writing.

2.   A member may refuse a request to meet and confer. Lake of the Pines Association may not refuse a request to meet and confer.

3.   The board of directors shall designate a member of the board to meet and confer.

4.   The parties shall meet promptly at a mutually convenient time and place, explain their positions to each other, and confer in good faith in an effort to resolve the dispute.

5.   A resolution of the dispute agreed to by the parties shall be memorialized in writing and signed by the parties, including the board designee on behalf of Lake of the Pines Association. The parties may be assisted by an attorney or another person at their own cost when conferring.

A written agreement reached under this section binds the parties and is judicially enforceable if both of the following conditions are satisfied:

1.   The agreement is not in conflict with law or the governing documents of Lake of the Pines Association.

2.   The agreement is either consistent with the authority granted by the board of directors to its designee or the agreement is ratified by the board of directors.

A member of Lake of the Pines Association will not be charged a fee to participate in the process. If the parties to the dispute are unable to resolve the matter using this internal dispute resolution procedure, the Association or the member may then serve a Request for Resolution pursuant to California Civil Code Section 5935, if applicable.

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